



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010

Filing Confirmation Number: 0004577249

Filing Deadline: January 18, 2011

FRN: 0014194476

Filing Date: 01/18/2011 02:34 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

#### Company Information

Company Name: MetroPCS Communications, Inc.

Brand Names: MetroPCS

PO Box:

Street Address: 2250 Lakeside Boulevard

City: Richardson

State: TX

Zip Code: 75082

Contact Name: Garreth Sarosi

Contact Phone: (469) 330-4784

Contact Fax: (866) 715-8790

Contact Email: gsarosi@metropcs.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

#### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: [http://www.metropcs.com/customer\\_support/hearingaidcompatible.aspx](http://www.metropcs.com/customer_support/hearingaidcompatible.aspx)

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: MetroPCS' compliant handset models are publicly identified for consumers. Compliant models are listed on MetroPCS' website, and MetroPCS trains its retail salespeople regarding which digital wireless phones are compliant.

### Methodology for Functionality Levels

Low - retail price of \$59 or below

Medium - retail price between \$60 and \$159

High - retail price \$160 or above

### Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 35

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	28	80%	6	17%	1	3%	35

### Handset 1: Blackberry 8330 CURVE

#### Handset Maker

Blackberry

#### Handset Model Name

#### FCC ID

8330 CURVE

L6ARBU20CW

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 03/09 to 02/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

High

**Remarks**

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**Handset 2: LG MN510 Banter Touch****Handset Maker**

LG

**Handset Model Name****FCC ID**

MN510 Banter Touch

BEJLW510

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 12/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Medium

**Remarks**

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**Handset 3: LG MT310****Handset Maker**

LG

**Handset Model Name****FCC ID**

MT310

BEJMT310

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 04/10 to 10/10

#### Ratings

M-Rating: M4

T-Rating: T4

#### Functionality Level

Medium

#### Remarks

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### Handset 4: LG MN240

#### Handset Maker

LG

#### Handset Model Name

MN240

#### FCC ID

BEJMN240

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 05/10 to 12/10

#### Ratings

M-Rating: M3

T-Rating: T4

#### Functionality Level

Medium

#### Remarks

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### Handset 5: LG MT375 Lyric

#### Handset Maker

LG

#### Handset Model Name

MT375 Lyric

#### FCC ID

BEJMT375

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 10/09 to 12/10

#### Ratings

M-Rating: M4  
T-Rating: T4

#### Functionality Level

Medium

#### Remarks

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### Handset 6: Blackberry 8530 Curve

#### Handset Maker

Blackberry

#### Handset Model Name

8530 Curve

#### FCC ID

L6ARCL20CW

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 07/10 to 12/10

#### Ratings

M-Rating: M4  
T-Rating: T4

#### Functionality Level

High

#### Remarks

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## Handset 7: Huawei M860 ASCEND

### Handset Maker

Huawei

### Handset Model Name

M860 ASCEND

### FCC ID

QISM860

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 12/10 to 12/10

### Ratings

M-Rating: M4

T-Rating: T4

### Functionality Level

High

### Remarks

## Handset 8: Huawei M228

### Handset Maker

Huawei

### Handset Model Name

M228

### FCC ID

QISM228

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 04/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating:

**Functionality Level**

Low

**Remarks**

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**Handset 9: Huawei M750****Handset Maker**

Huawei

**Handset Model Name**

M750

**FCC ID**

QISM750

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 10/09 to 12/10

**Ratings**

M-Rating: M4

T-Rating:

**Functionality Level**

Medium

**Remarks**

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**Handset 10: Kyocera S1310 Domino****Handset Maker**

Kyocera

**Handset Model Name**

S1310 Domino

**FCC ID**

OVF-K33BIC06

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 12/09 to 12/10

#### Ratings

M-Rating: M4

T-Rating: T4

#### Functionality Level

Low

#### Remarks

### Handset 11: Kyocera M1400 Laylo

#### Handset Maker

Kyocera

#### Handset Model Name

M1400 Laylo

#### FCC ID

OVFK50-03

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 12/09 to 12/10

#### Ratings

M-Rating: M4

T-Rating: T3

#### Functionality Level

Low

#### Remarks

### Handset 12: Kyocera S1300

#### Handset Maker

Kyocera

#### Handset Model Name

S1300

#### FCC ID

OVF-K33BIC01, OVF-K33BIC03

#### Air Interfaces/Frequency Bands

850 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 01/09 to 01/10

#### Ratings

M-Rating: M3  
T-Rating: T3

#### Functionality Level

Low

#### Remarks

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### Handset 13: Kyocera E1100 Neo

#### Handset Maker

Kyocera

#### Handset Model Name

E1100 Neo

#### FCC ID

OVFKWC-K3802

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 06/09 to 10/10

#### Ratings

M-Rating: M3  
T-Rating: T3

#### Functionality Level

Low

#### Remarks

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## Handset 14: Kyocera S4000 Mako

### Handset Maker

Kyocera

### Handset Model Name

S4000 Mako

### FCC ID

OVFKWC-K33B04

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 11/09 to 06/10

### Ratings

M-Rating: M4

T-Rating: T4

### Functionality Level

Low

### Remarks

## Handset 15: Kyocera S2300

### Handset Maker

Kyocera

### Handset Model Name

S2300

### FCC ID

OVF-K5302

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 10/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Medium

**Remarks**

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**Handset 16: LG MS690 Optimus M****Handset Maker**

LG

**Handset Model Name****FCC ID**

MS690 Optimus M

BEJMS690

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 11/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

High

**Remarks**

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**Handset 17: LG MN180 Select****Handset Maker**

LG

**Handset Model Name****FCC ID**

MN180 Select

BEJMN180

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 04/10 to 12/10

#### Ratings

M-Rating: M4

T-Rating: T4

#### Functionality Level

Low

#### Remarks

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### Handset 18: Motorola HINT QA30

#### Handset Maker

Motorola

#### Handset Model Name

HINT QA30

#### FCC ID

IHDP56JX2

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 04/09 to 02/10

#### Ratings

M-Rating: M4

T-Rating: T3

#### Functionality Level

Medium

#### Remarks

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### Handset 19: Motorola W840 Quantico

#### Handset Maker

Motorola

#### Handset Model Name

W840 Quantico

#### FCC ID

IHDT56KS1

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 12/09 to 10/10

#### Ratings

M-Rating: M4  
T-Rating: T3

#### Functionality Level

Medium

#### Remarks

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### Handset 20: Motorola VE440

#### Handset Maker

Motorola

Handset Model Name	FCC ID
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VE440	IHDT56KY1
VE440 LE	IHDT56KY1

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 09/09 to 07/10

#### Ratings

M-Rating: M3  
T-Rating: T3

#### Functionality Level

Low

#### Remarks

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## Handset 21: Motorola VE240

### Handset Maker

Motorola

### Handset Model Name

VE240

### FCC ID

IHDP56JS1

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 11/08 to 07/10

### Ratings

M-Rating: M3

T-Rating: T3

### Functionality Level

Low

### Remarks

## Handset 22: Nokia 1006

### Handset Maker

Nokia

### Handset Model Name

1006

### FCC ID

QMNRH-120

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 02/09 to 04/10

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

Low

**Remarks**

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**Handset 23: Samsung SCH-R860****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SCH-R860

A3LSCHR860

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 02/10 to 11/10

**Ratings**

M-Rating: M4

T-Rating:

**Functionality Level**

High

**Remarks**

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**Handset 24: Samsung i220 Code****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

i220 Code

A3LSCHI220

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 10/09 to 12/10

#### Ratings

M-Rating: M4

T-Rating:

#### Functionality Level

High

#### Remarks

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### Handset 25: Samsung SCH-R250

#### Handset Maker

Samsung

#### Handset Model Name

SCH-R250

#### FCC ID

A3LSCHR250

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 11/10 to 12/10

#### Ratings

M-Rating: M4

T-Rating: T4

#### Functionality Level

Low

#### Remarks

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### Handset 26: Samsung SCH-r900 Craft

#### Handset Maker

Samsung

#### Handset Model Name

SCH-r900 Craft

#### FCC ID

A3LSCHR900

#### Air Interfaces/Frequency Bands

850 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

#### Dates

This handset model was offered from: 09/10 to 12/10

#### Ratings

M-Rating:

T-Rating:

#### Functionality Level

High

#### Remarks

While the Samsung Craft also operates over MetroPCS' LTE network, the Samsung Craft operates solely over the CDMA network for MetroPCS-provided voice communications services.

### Handset 27: Samsung R810 FINESSE

#### Handset Maker

Samsung

#### Handset Model Name

#### FCC ID

R810 FINESSE

A3LSCHR810

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 03/09 to 01/10

#### Ratings

M-Rating: M4

T-Rating:

#### Functionality Level

High

#### Remarks

## Handset 28: Samsung SCH-R350 FREEFORM

### Handset Maker

Samsung

### Handset Model Name

SCH-R350 FREEFORM

### FCC ID

A3LSCHR350

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 11/09 to 09/10

### Ratings

M-Rating: M4

T-Rating: T4

### Functionality Level

Low

### Remarks

## Handset 29: Samsung Freeform II R360

### Handset Maker

Samsung

### Handset Model Name

Freeform II R360

### FCC ID

A3LSCHR360

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 10/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

Low

**Remarks**

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**Handset 30: Samsung Messenger II R560****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

Messenger II R560

A3LSCHR560

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 08/09 to 06/10

**Ratings**

M-Rating: M4

T-Rating: T3

**Functionality Level**

Medium

**Remarks**

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**Handset 31: Samsung Messenger III SCHr570****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

Messenger III SCHr570

A3LSCHR570

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 11/10 to 12/10

#### Ratings

M-Rating: M4

T-Rating: T3

#### Functionality Level

Medium

#### Remarks

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### Handset 32: Samsung R100 Stunt

#### Handset Maker

Samsung

#### Handset Model Name

R100 Stunt

#### FCC ID

A3LSCHR100

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 12/09 to 12/10

#### Ratings

M-Rating: M4

T-Rating: T4

#### Functionality Level

Low

#### Remarks

---

### Handset 33: Samsung SCH-R420

#### Handset Maker

Samsung

#### Handset Model Name

SCH-R420

#### FCC ID

A3LSCHR420

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 05/09 to 06/10

#### Ratings

M-Rating: M4  
T-Rating:

#### Functionality Level

Medium

#### Remarks

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### Handset 34: ZTE C79

#### Handset Maker

ZTE

#### Handset Model Name

C79

#### FCC ID

Q78-ZTEC79

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1700 MHz CDMA  
1900 MHz CDMA  
2100 MHz CDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 08/10 to 12/10

#### Ratings

M-Rating: M4  
T-Rating: T3

#### Functionality Level

Medium

#### Remarks

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## Handset 35: ZTE C70

### Handset Maker

ZTE

### Handset Model Name

C70

### FCC ID

Q78-ZTEC70

### Air Interfaces/Frequency Bands

800 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

2100 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 12/09 to 06/10

### Ratings

M-Rating: M4

T-Rating: T3

### Functionality Level

Low

### Remarks

## Certification

### This Report has been certified by:

Stephen P Burns Manager, Handsets

01/18/2011 02:34 PM